Next.OS™ | Powered by **Next Education**

August 2026

MONTHLY RELEASE NOTES

What's New in NextOS

What's new across these modules

- Student
- Fee
- Attendance
- Communication
- Leave
- Transport
- Inventory
- LMS
- Settings
- Dashboards

You can always find these updates inside NextOS: **Left Menu → Help Icon → What's New in NextOS**

IN THIS UPDATE — AUGUST 2026

Contents

The listed index is clickable — tap any line to jump straight to it.

9 New Features | **9** Improvements | **1** UI Updates

Release Highlights (5) 03

Top 5 Updates This Month 03

New Features (9) 04–08

Student 04

1.1 Student Counselling Module 04

Fee 04

2.1 Fee Dues & Defaulter — Call Logging & Follow-Up Remarks 04

2.2 Skip Fine for Pre-Joining Dues 05

2.3 Follow-Up Reports — Collection Progress 05

Attendance 06

3.1 Biometric Device Offline Alert 06

3.2 Staff Shift Override 06

Communication 07

4.1 Billable SMS Report 07

4.2 Chat Summary Report 07

4.3 Admission Dashboard Link & Communication Widget 08

Improvements (9) 09–11

Settings 09

1.1 Search in Settings 09

Student 09

2.1 Apostrophes Allowed in Student Names 09

2.2 Sibling Unmapping — Parent Details Retained 09

Leave 10

3.1 Leave Status Filter 10

Communication 10

4.1 Rejection Remarks Visible to Sender 10

Transport 10

5.1 Route List Excel Export 10

Inventory 11

6.1 Barcode Generation — Flexible Item Selection 11

LMS 11

7.1 Ongoing Assignments Section (App & Web) 11

7.2 Select All for Subject Filter — Assignment Report 11

UI Updates (1) 12

Dashboards 12

1.1 Dashboards — Refreshed Layout 12

RELEASE HIGHLIGHTS — AUGUST 2026

Please find below some of the highlights of this release

We're continuously working to make NextOS better — so you can accomplish tasks more easily, make smarter decisions, and breeze through your daily work. Here are the five updates from this release that will make the biggest difference to your day-to-day.

1

Student Counselling Module

Log counselling sessions, action items and follow-ups against a student, with full history retained and access limited to the roles the school chooses.

2

Fee Dues & Defaulter — Call Logging & Follow-Up Remarks

Log each collection call against the student with who was contacted, the outcome and the promised date, and let the Promise-to-Pay Tracker follow it up.

3

Chat Summary Report

Measure whether Chat is being used — active counts and last-active dates per group, analysed class-wise or teacher-wise.

4

Billable SMS Report

Reconcile the SMS bill yourself — counts by template, batch totals and drill-down to each send.

5

Biometric Device Offline Alert

Know a device has stopped reporting while it can still be fixed, instead of finding out from missing attendance.

You can always access these updates directly from your NextOS login: **Left Menu → Help Icon → What's New in NextOS.** The full details on every one of these — and everything else this release — start on the next page.

NEW FEATURES — AUGUST 2026

New Features

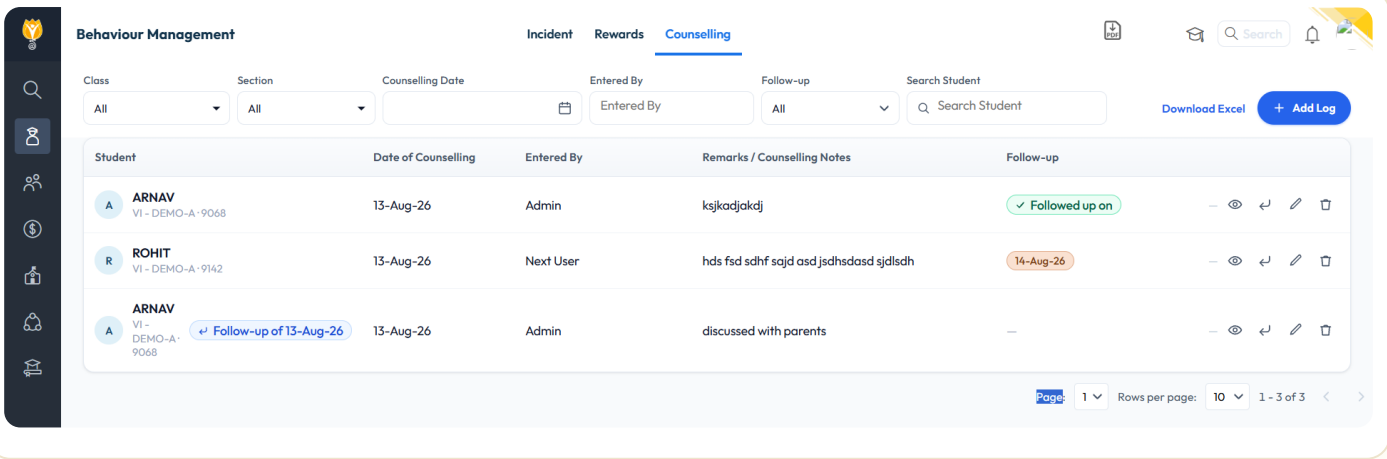
1. Student

1.1 Student Counselling Module

What's New: A new **Counselling** tab on the Student Behaviour page, along with a newly added **Counsellor** role — only the designated counsellor can add a counselling record. Each entry records the date, remarks, action required, an optional follow-up date and attachments. View access and parent visibility are configurable per role.

Benefit: A complete counselling record inside the student's file, with follow-up reminders and access limited to the roles the school chooses.

Locate: Student > Student Behaviour > Counselling



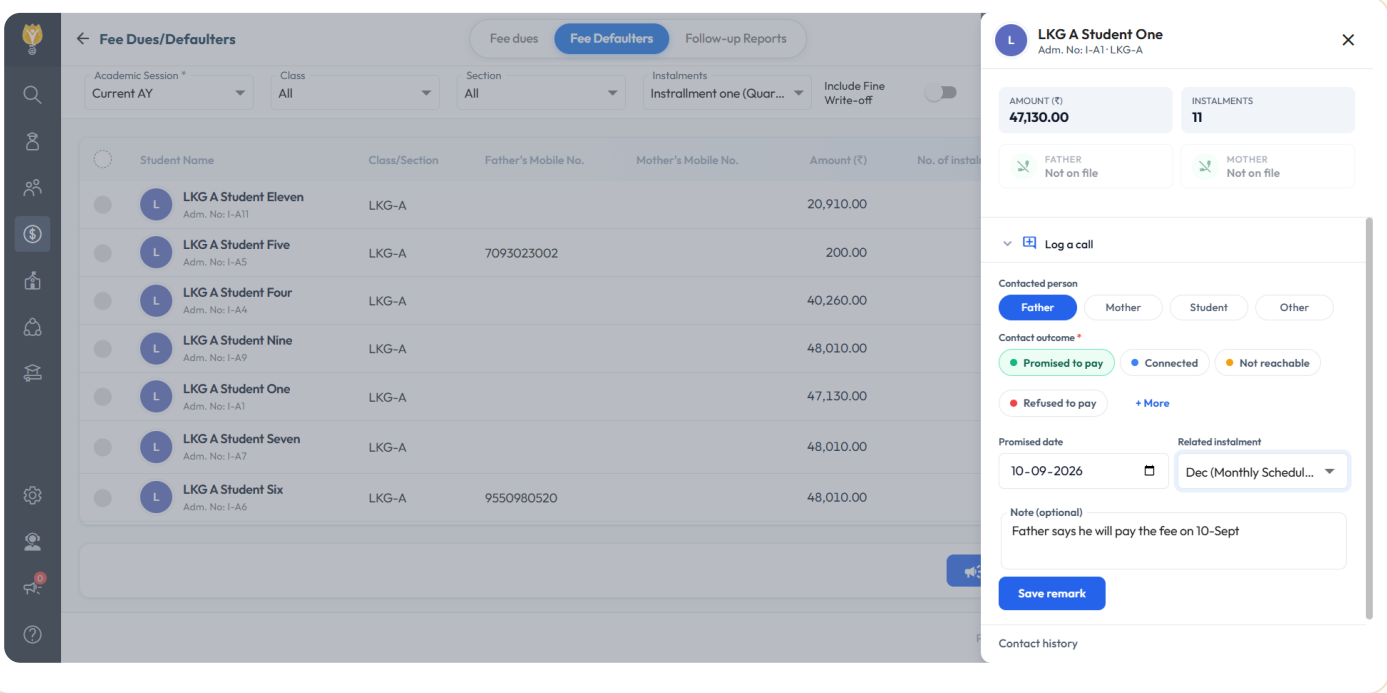
2. Fee

2.1 Fee Dues & Defaulter — Call Logging & Follow-Up Remarks

What's New: Log a call against a student from the Fee Dues and Fee Defaulter screens: who was contacted, the outcome, the promised date, the instalment and a note. A "Promised to pay" outcome feeds the Promise-to-Pay Tracker.

Benefit: Every collection call recorded against the student it belongs to, with promised dates tracked for you.

Locate: Fee > Fee Dues / Fee Defaulters · Tracker: Fee > Follow Up Reports

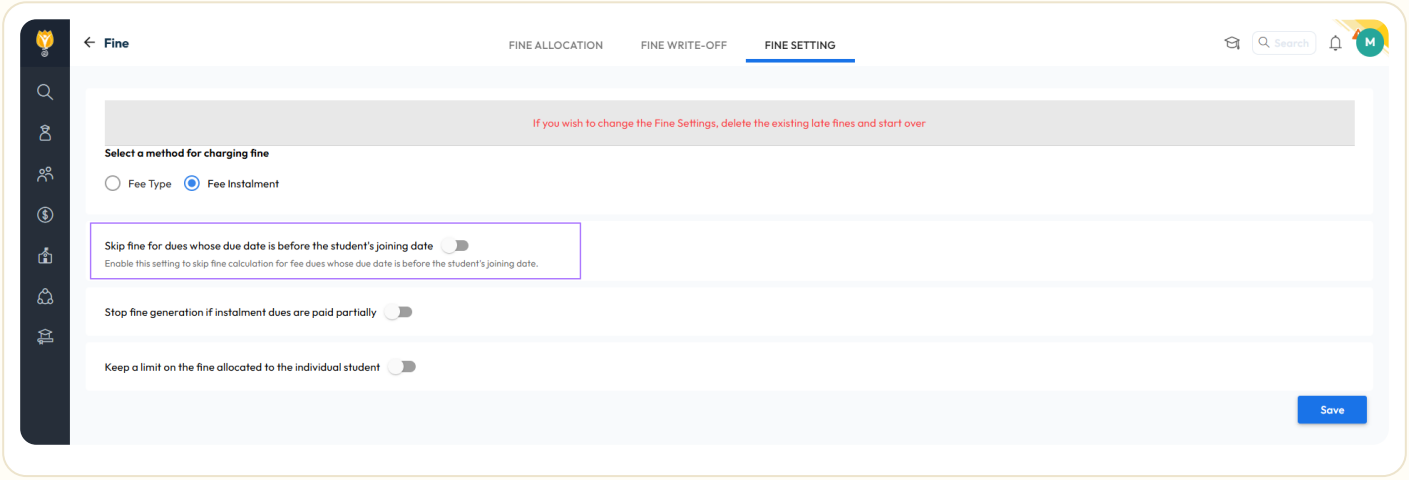


2.2 Skip Fine for Pre-Joining Dues

What's New: A new toggle on Fine Settings — **"Skip fine for dues whose due date is before the student's joining date."** Fines are not generated for those dues. The fee itself still applies, and fine already collected is not reversed.

Benefit: Mid-year joiners stop being fined for instalments raised before they joined.

Locate: Fee > Settings > Fine Settings

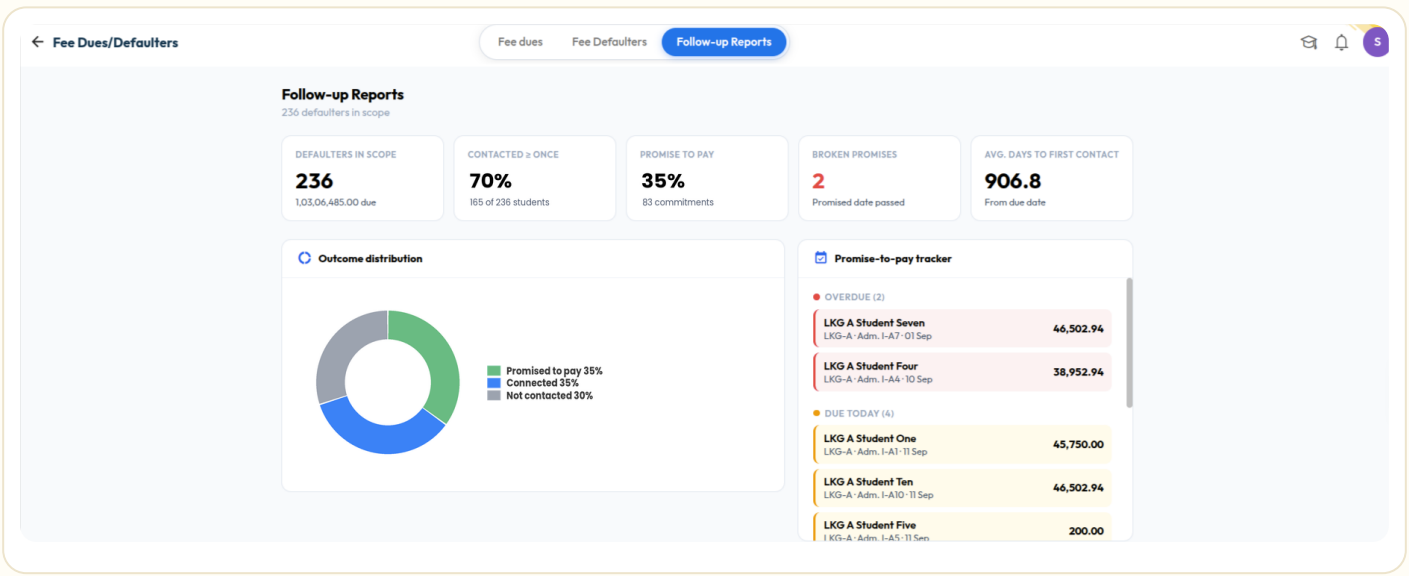


2.3 Follow-Up Reports — Collection Progress

What's New: A new **Follow-up Reports** tab on the Fee Dues / Defaulters screen. It shows defaulters in scope with the total due, how many have been contacted at least once, promise-to-pay commitments, broken promises and average days to first contact, alongside an outcome distribution chart of call outcomes and a Promise-to-pay tracker that groups students under Overdue, Due Today and Upcoming with the promised amount.

Benefit: See how the collection drive is actually going, and which promises need chasing today, without compiling the report by hand.

Locate: Fee > Fee Dues / Fee Defaulters > Follow-up Reports



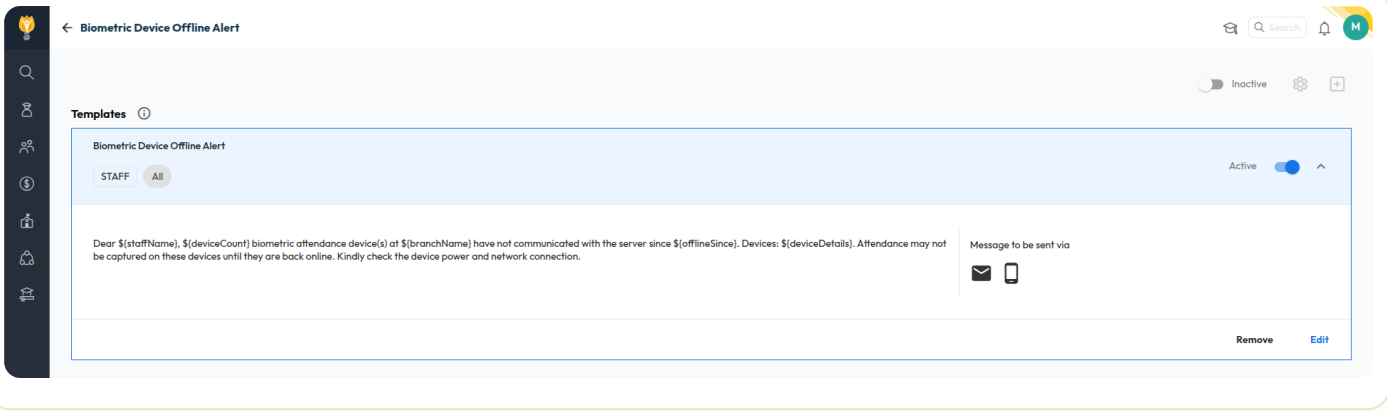
3. Attendance

3.1 Biometric Device Offline Alert

What's New: Alerts the school when a biometric device goes offline — only after 48 hours, when the last two days were working days for the mapped department and the device was in use in the last 7–10 days. Sent by email or SMS.

Benefit: Catch a dead device before attendance gaps appear, without false alarms over holidays.

Locate: Settings > Alerts > Biometric Device Offline

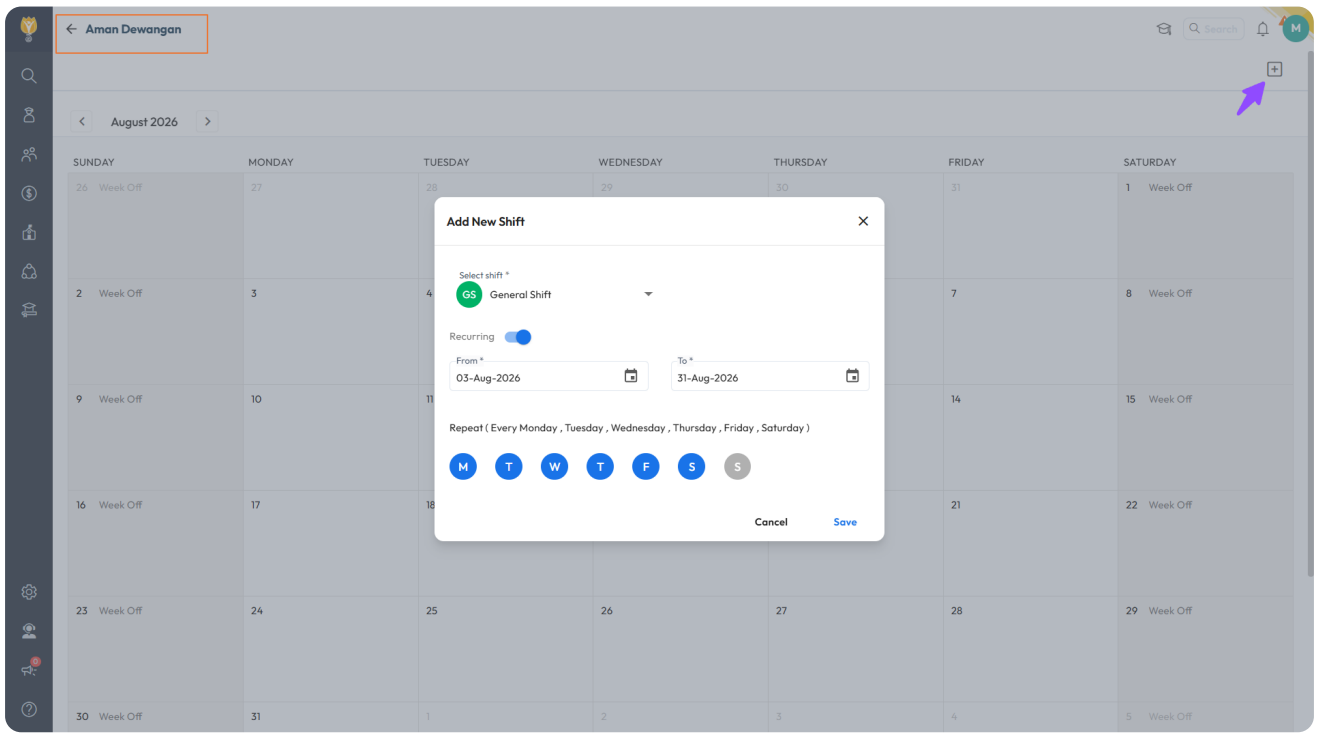


3.2 Staff Shift Override

What's New: Shift timings could only be set at department level. Admins can now override the shift for an individual staff member, leaving the department default untouched.

Benefit: Handle a one-off shift for a single staff member without reconfiguring the department.

Locate: Staff > Attendance Settings > Shift Timings



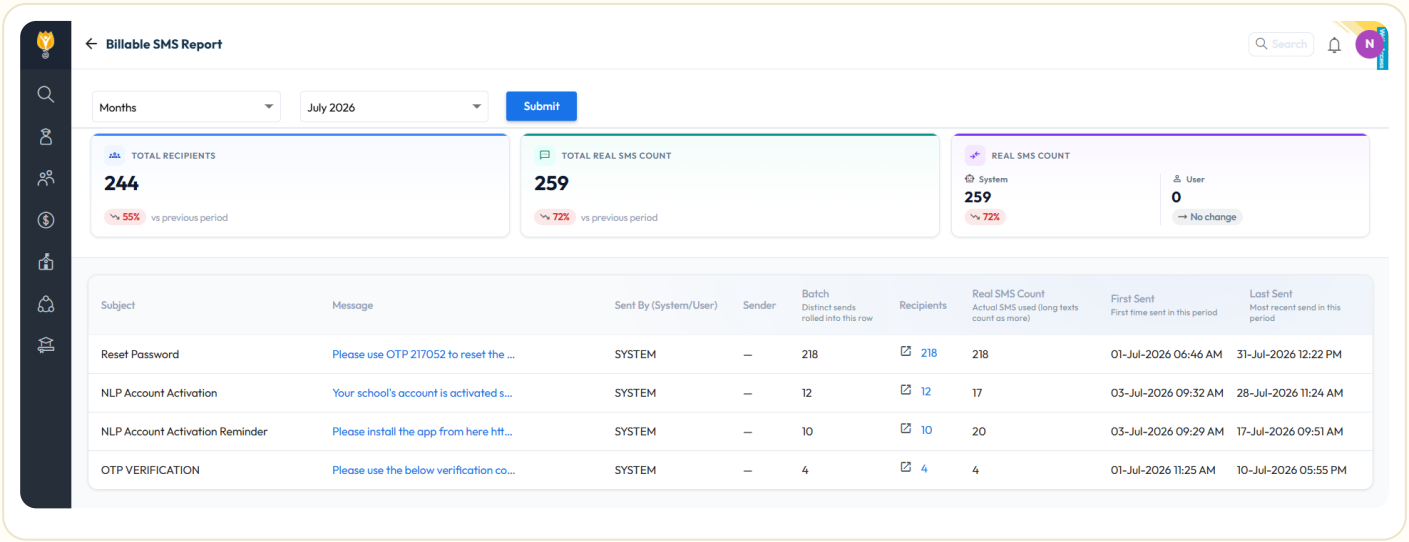
4. Communication

4.1 Billable SMS Report

What's New: A new **Billable SMS Report** under Communication Reports shows the actual SMS count for a month or a custom date range — templates used with their counts, total batches, and drill-down to each send.

Benefit: Reconcile the SMS bill inside NextOS and see which templates consume the quota.

Locate: Communication > Reports > Billable SMS Report

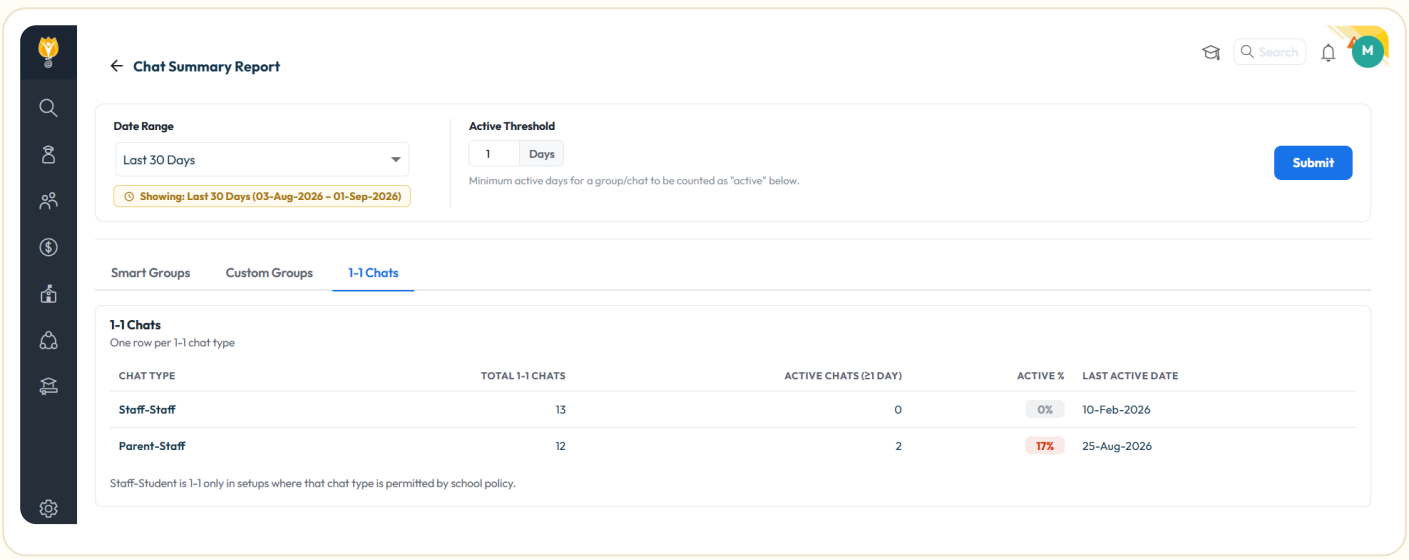


4.2 Chat Summary Report

What's New: A new **Chat Summary Report** covering Smart Groups, Custom Groups and 1-to-1 chats, with Date Range and Active-Threshold filters. Shows Active Count, Active Status, Active % and Last Active Date per group, class-wise or teacher-wise.

Benefit: Measure whether Chat is being used, by class and by teacher, instead of assuming it.

Locate: Communication > Reports > Chat Summary Report

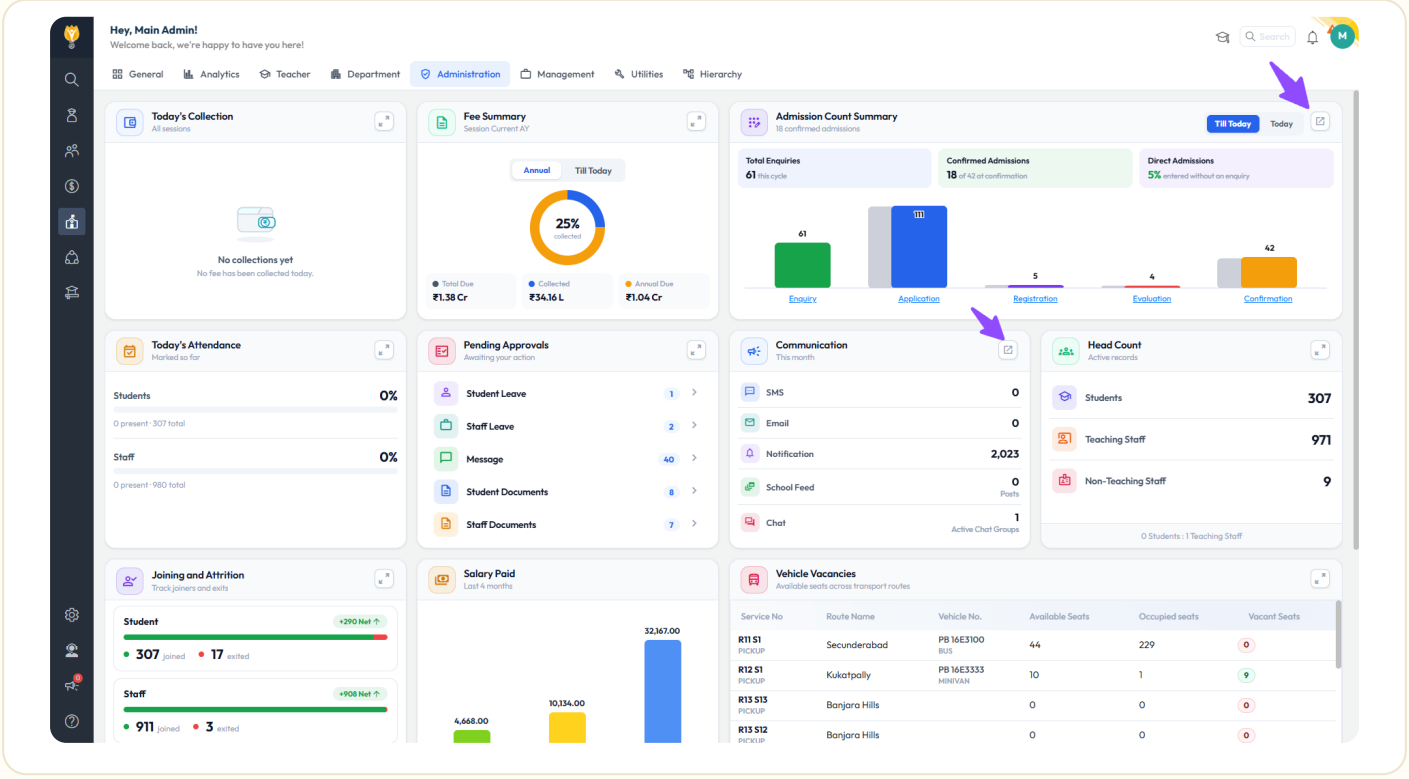


4.3 Admission Dashboard Link & Communication Widget

What's New: The Admission summary widget now links through to the full Admission Dashboard, and a new **Communication widget** on the Administration Dashboard shows SMS and email statistics with a link to the Communication Dashboard.

Benefit: Move from the day's summary to the detail in one click, with communication volumes on the same screen.

Locate: Administration Dashboard



Improvements

1. Settings

1.1 Search in Settings

Improvement: The Settings page for **all modules** now has a search box — type a keyword to jump straight to the setting.

Impact: Find any setting by name, however long that module's list has grown.

Locate: Settings (all modules)

2. Student

2.1 Apostrophes Allowed in Student Names

Improvement: Student names can now include apostrophes — D'mello, D'souza. Validated across ID cards, report cards, letters and other print templates.

Impact: Record names exactly as they are, correct on every printed document.

Locate: Student > Add / Edit Student

2.2 Sibling Unmapping — Parent Details Retained

Improvement: Original parent details are now retained through a sibling merge. On unmerge, both siblings' current details are shown and you choose whether to keep current or restore original details for each.

Impact: Fix a wrong sibling mapping without losing parent data or re-keying it.

Locate: Student > Student 360 > Sibling Mapping

3. Leave

3.1 Leave Status Filter

Improvement: The history icon on the leave approval page is replaced by a **status filter** — Applied leaves by default, switchable to Approved or any other status.

Impact: Land on what needs action, and check any other status from the same screen.

Locate: Leave > Leave Approval

4. Communication

4.1 Rejection Remarks Visible to Sender

Improvement: When a message sent for approval is rejected, the reason and remarks are now shown to the sender in the status alert, instead of a bare rejected status.

Impact: The sender knows why and can correct and resubmit without chasing the approver.

Locate: Communication > Sent Items

5. Transport

5.1 Route List Excel Export

Improvement: The consolidated route-wise service and stop list can now be downloaded as Excel from the Route Management page.

Impact: Share route and stop data in one download instead of compiling it by hand.

Locate: Transport > Route Management

6. Inventory

6.1 Barcode Generation — Flexible Item Selection

Improvement: Item Code From/To are now optional. A new **Search by Item Code** checkbox filters by Prefix, Suffix, From and To; with it off, all items under the selected Category or Item are listed.

Impact: Generate barcodes for the set of items you need, not one fixed code series.

Locate: Inventory > Barcode Generation

7. LMS

7.1 Ongoing Assignments Section (App & Web)

Improvement: The teacher workspace Assignments screen, on both app and web, now shows an **Active / Ongoing** list alongside Upcoming.

Impact: See what is running now without working it out from the upcoming list.

Locate: LMS > Teacher Workspace > Assignments

7.2 Select All for Subject Filter — Assignment Report

Improvement: The Subject filter on the LMS Assignment Report now supports selecting all subjects at once.

Impact: One report run for all subjects instead of one per subject.

Locate: LMS > Reports > Assignment Report

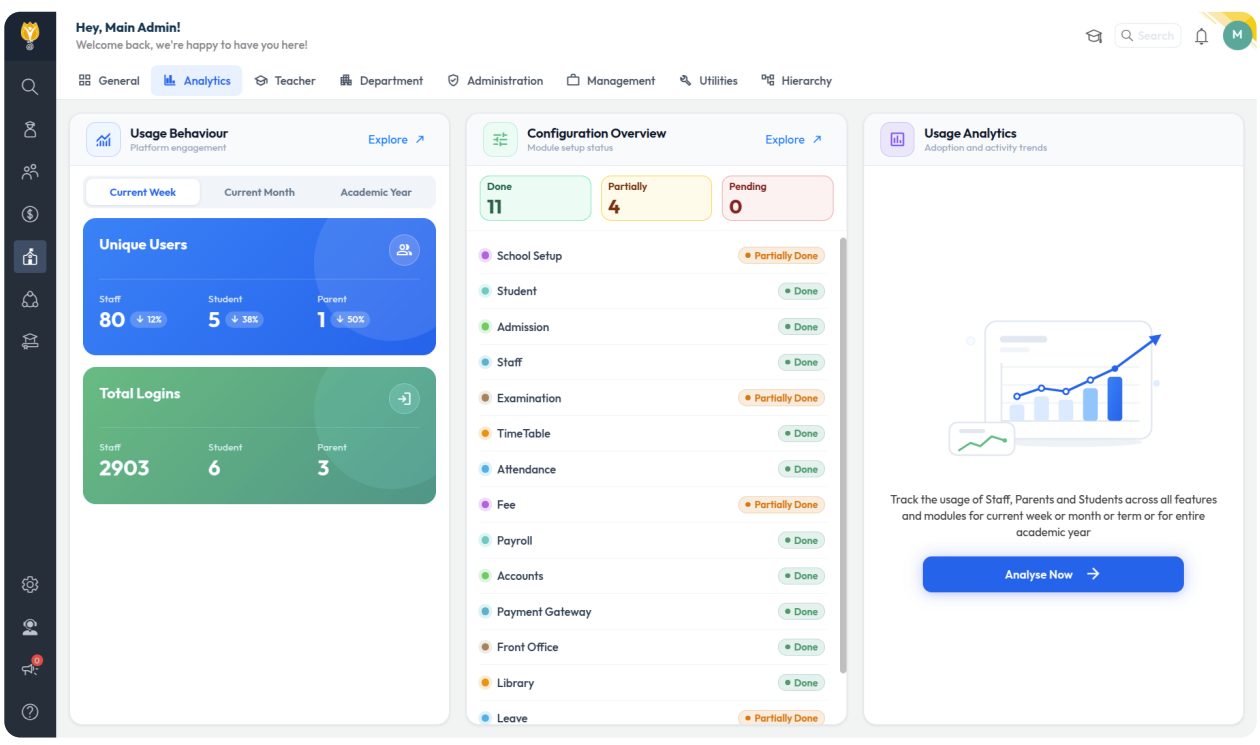
UI Updates

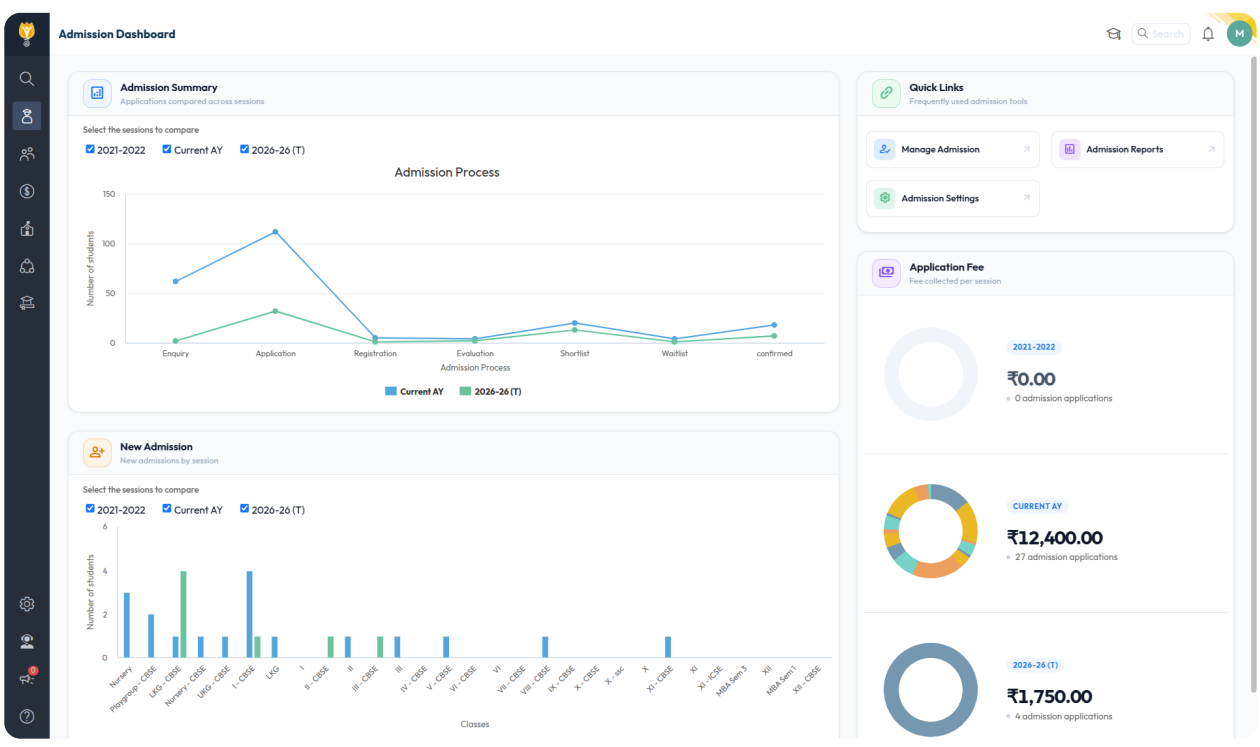
A refreshed dashboard experience across the platform.

1. Dashboards

1.1 Dashboards — Refreshed Layout

What's New: The NextOS dashboards have been given a refreshed layout for a cleaner, easier day-to-day experience — clearer panels, status at a glance, and quicker links through to the detail behind each one.





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